

Order Cancellation

1. Tindahang Rizaleny0 accepts cancellation of orders through the online platform, or through email at tindahangrizaleny0@gmail.com.
2. Tindahang Rizaleny0 allows cancellation of item(s) from online orders provided that the following conditions are met:
 - a. The item(s) has not been packed by the seller;
 - b. The item(s) you want to cancel is not yet shipped (for delivery transaction);
 - c. The item(s) you want to cancel has no confirmation of pick-up date (for pick-up transactions.)
3. Any vouchers, discounts, or promotions applied in the cancelled order cannot be reused.
4. Orders that are paid via Gcash, Paymaya or Bank Transfers will be reversed automatically to your account within five to ten working days.
5. If you would like to re-order a cancelled item, please take note that the item price is subject to change depending on any promotional program. We cannot commit nor guarantee to offer the same price upon re-ordering.